

# WE'RE SOUTHERN NEW HAMPSHIRE SERVICES...

*And we wear 'many hats' as we work with individuals and families in the communities we serve*

As the Community Action Program for Hillsborough and Rockingham Counties, Southern New Hampshire

Services supports the economic success and well-being of local residents through a broad range of well-known programs.

Included here are the logos of several of the SNHS programs offered in Hillsborough and Rockingham Counties.

Though the names of these programs are varied, we're proud that it is our dedicated Southern New Hampshire Services' staff who work every day in *helping people, changing lives.*



VOLUNTEER OPPORTUNITIES FOR OLDER ADULTS

UPDATED 7/2019

## WHERE TO APPLY

### Hillsborough County Outreach Office Locations

Offices in Manchester, Nashua & Peterborough are open from 8:30am-4:30pm daily, Monday through Friday, throughout the year.

- **Manchester:** 160 Silver St. (603) 647-4470 || (800) 322-1073
- **Nashua:** 134 Allids St. (603) 889-3440 || (877) 211-0723
- **Milford:** 1 Columbus Ave. (603) 924-2243 || (877) 757-7048
- **Peterborough:** 9 Vose Farm Rd., The River Center (603) 924-2243 || (877) 757-7048

The office in Hillsborough is open by appointment on specified days of the week.

- **Hillsborough:** 4 Church St. (Monday, Wednesday, Thursday & Friday) (603) 464-5835

### Rockingham County Outreach Office Locations

Offices in Derry, Portsmouth, Raymond, Salem and Seabrook are open from 8:30am-4:30pm, Monday through Friday, throughout the year.

- **Derry:** 9 Crystal Ave., Ste. 1 (603) 965-3029 || (855) 295-4105
- **Portsmouth:** 4 Cutts St., Ste. 1A (603) 436-3896 || (800) 639-3896
- **Raymond:** 55 Prescott Rd. (603) 895-2303 || (800) 974-2303
- **Salem:** 85 Stiles Rd., Ste. 103 (603) 458-6392 || (800) 939-9172
- **Seacoast:** 146 Lafayette Rd., (603) 474-3507 || (800) 979-3507

## CALL FOR AN APPOINTMENT TODAY!

Hearing Impaired? Please call (800) 877-8339

2019-2020



# ENERGY ASSISTANCE PROGRAMS

Fuel Assistance

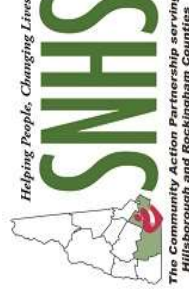
Electric Assistance

Weatherization

Neighbor Helping Neighbor

HILLSBOROUGH COUNTY

ROCKINGHAM COUNTY



SOUTHERN NEW HAMPSHIRE SERVICES

P.O. Box 5040, Manchester NH 03108

www.SNHS.org

## HELP WITH HOME ENERGY COSTS IS AVAILABLE

If you or someone you know cannot afford home energy bills or would benefit from home energy improvements - help may be available through Southern New Hampshire Services' Energy Assistance Programs.

### Fuel Assistance

LIHEAP (Low Income Home Energy Assistance Program) pays a portion of a participating customer's home heating costs.

The NH Office of Energy and Planning provides funding to local Community Action Programs, who distribute it to qualified households throughout the state.

Payment is made directly to the supplier. The amount of payment is based on household size and income, energy costs, household type, and the kind of heating fuel used, as identified at the time of the application.

The Fuel Assistance Program can help households in a heating emergency by securing an emergency delivery of fuel, to delay a shut-off notice, or by referring clients to another source of assistance.

### Home Weatherization and Energy-Related Repairs

Southern New Hampshire Services combines funding from the Electric and Gas Utilities, LIHEAP and U.S. Department of Energy Weatherization programs to fund improvements to help make homes more energy efficient and comfortable. Improvements may include home insulation, caulking, weather stripping, and furnace repair or replacement. Consideration for the program requires an approved Fuel Assistance application.

### Electric Assistance Program

The Electric Assistance Program (EAP) provides customers of participating electric utilities with discounts on their monthly electric bill. Renters, subsidized renters and homeowners who receive an electric bill can apply for EAP. The EAP application can be done at the same time as the LIHEAP application.

### Neighbor Helping Neighbor

Neighbor Helping Neighbor provides funds for energy assistance to individuals who are experiencing hardships, have disconnections pending and are ineligible for help from LIHEAP.

## QUESTIONS?

### Am I Eligible?

Eligibility for all programs is based on the number of people in your household and the combined gross (before taxes) income of all persons residing in the household.

Renters, as well as homeowners, can apply for the Fuel Assistance Program, even if the heat is included in their rent.

### How Do I Apply?

Applications are taken by appointment at any of the offices listed in this brochure. Make your appointment by calling the office most convenient to you.

### What Should I Bring to the Appointment?

The person making the application must bring:

- Social Security number
- Proof of identity (picture ID)
- Recent copies of your energy and utility bills
- Proof of all income for the six weeks prior to the appointment
- Homeowners: Mortgage statement
- Renters: Approved Landlord Verification Form (available on the SNHS.org website or at any Outreach Office)
- All household members who are self employed must provide a copy of their federal tax return and supporting schedules

The Social Security number, date of birth and proof of all income received in the six weeks prior to the appointment must be supplied for all members of the household.

**There may be additional information requested at the time of your appointment.**



### How does my fuel bill get paid?

Your heating company (gas, oil, electric, etc.) will send their billing directly to Southern New Hampshire Services and payments up to your benefit amount will be made for energy used from October-April. Households that have heat included in their rent will have part of their rent paid directly to their landlord on their behalf.

All payments are subject to funding availability.

### Do I pay anything on my heating bill?

YES. The Fuel Assistance Program only pays the bills up to your benefit amount. We will notify you once you use up your entire benefit.

### 2019/2020 ENERGY ASSISTANCE INCOME ELIGIBILITY GUIDELINES

FUEL ASSISTANCE PROGRAM			ELECTRICAL ASSISTANCE PROGRAM		
HOUSE-HOLD SIZE	Monthly (30 days)	Annual (365 days)	HOUSE-HOLD SIZE	Monthly (30 days)	Annual (365 days)
1	\$ 2,810	\$ 34,181	1	\$2,810	\$34,181
2	\$ 3,674	\$ 44,698	2	\$3,674	\$44,698
3	\$ 4,538	\$ 55,215	3	\$4,538	\$55,215
4	\$ 5,403	\$ 65,732	4	\$5,403	\$65,732
5	\$ 6,267	\$76,249	5	\$6,267	\$76,249
6	\$ 7,132	\$ 86,766	6	\$7,132	\$86,766

For households of 7 or more, visit the Energy Section of the SNHS.org website. Actual income documentation will determine eligibility.

## CALL FOR AN APPOINTMENT TODAY!

Homebound individuals may call to schedule a home visit when necessary. Ask for details when you schedule your appointment. All SNHS Programs ensure nondiscrimination and equal opportunity for all applicants, employees, and contractors without regard to race, color, sex, religion, age, national origin, disability, political affiliation or belief, or genetic information.